***Managing Allegations, Concerns and Complaints against Foster Carers***

**ADDENDUM**

The National Minimum Standards (England) relating to written guidance and support for foster carers following an allegation have not been fully reproduced in this edition.

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The subsections below should therefore be inserted or noted alongside Standards 22.1–22.10.

*22.11) There is written guidance for foster carers and staff, which makes clear how they will be supported during an investigation into an allegation including payment of allowance and any fee to foster carers while investigations are ongoing.*

*22.12) During an investigation the fostering service makes support, which is independent of the fostering service, available to the person subject to the allegation and, where this is a foster carer, to their household, in order to provide:*

*a. information and advice about the process;*

*b. emotional support; and,*

*c. if needed, mediation between the foster carer and the fostering service and/or advocacy (including attendance at meetings and panel hearings).*

These subsections should also be noted alongside further references to support for foster carers, on these pages:

* page 51 (Make it a priority for foster carers to be offered immediate independent support and advice following an allegation);
* page 56 (Allegations training);
* page 109 (The role of the fostering social worker following an allegation);
* page 125 (Treating foster carers fairly during an investigation: DfES 2006); and
* page 162 (Allegations flowchart).