

Family Futures

Young Person's Feedback Report on Family Futures' Treatment Service

Thank you for taking the time to complete our form. Your thoughts are very important in helping us improve the work we do with families. There are no right or wrong answers so please do feel free to answer as honestly as you can.

What have been your favourite parts of the Family Futures work?

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What have been your least favourite parts of the Family Futures work?

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How satisfied are you with the support you have received at Family Futures?

- 1 -Very Satisfied
- 2- Satisfied
- 3- Somewhat satisfied
- 4 – Dissatisfied
- 5 – Very dissatisfied
- 7 – Other (please state)

How might we improve our treatment service?

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What were your hopes/expectations of Family Futures when you started coming?

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How did Family Futures meet your expectations?

- 1 -Very much so
- 2- A little
- 3- Somewhat
- 4 – Not very much
- 5 – Not at all

What changes have you noticed in yourself since coming to Family Futures?

- 1 – Things I previously struggled with have really improved
- 2- Things I previously struggled with have improved a little
- 3 - Things I previously struggled with have remained the same
- 4 – Things I previously struggled with have got a little worse
- 5 – Things I previously struggled with have got a lot worse

Please describe any changes you have noticed in yourself

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What changes have you noticed with your parent/s since attending Family Futures?

- 1 – Relationship has improved considerably
- 2 – Relationship has improved a little
- 3 – Relationship has remained the same/very similar
- 4 – Relationship has a worsened a little
- 5 - Relationship has worsened considerably

What changes have you noticed in family life since attending Family Futures?

- 1 – Family life has improved considerably
- 2 – Family life has improved a little
- 3 – Family life has remained the same/very similar
- 4 - Family life has a worsened a little
- 5 – Family life has worsened considerably

Would you like to share any other feedback that you feel would be helpful to the monitoring and improvement of Family Future services?

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How likely are you to recommend Family Futures to other young people?

- 1 – Very likely
- 2- Likely
- 3 – Somewhat likely
- 4 – Unlikely
- 5 – Very unlikely

*Thank you very much for taking the time to complete our survey we appreciate any feedback you are able to offer.*

## Family Futures

### Parent Feedback Report on Family Futures' Treatment Service

How satisfied were you with the support you have received at Family Futures?

- 1 -Very Satisfied
- 2- Satisfied
- 3- Somewhat satisfied
- 4 – Dissatisfied
- 5 – Very dissatisfied

What aspect/s of the treatment felt most helpful?

- 1 –Sensory Integration
- 2- Theraplay
- 3. DDP
- 4- Neuro Physiological Integrative approach
- 5 – Life-story work
- 6 – Support with school
- 7 – Parent support
- 8 – Other (please state)

What aspect/s of the treatment felt least helpful?

- 1 –Sensory Integration
- 2- Theraplay
- 3 -DDP
- 4- Neuro Physiological Integrative approach
- 5 – Life-story work
- 6 – Support with school
- 7 – Parent support
- 8 – Other (please state)

How might we improve our treatment service?

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Could you describe your overall experience/impression of the treatment programme?

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What were your hopes/expectations of Family Futures upon starting treatment?

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How did Family Futures meet your expectations?

- 1 -Very much so
- 2- A little
- 3- Somewhat
- 4 – Not very much
- 5 – Not at all

What changes have you observed in your child/ren since attending Family Futures?

- 1 – The difficulties they presented with at assessment have really improved
- 2- The difficulties they presented with at assessment have improved a little
- 3 - The difficulties they presented with at assessment have remained the same
- 4 – The difficulties they presented with at assessment have got a little worse
- 5 – The difficulties they presented with at assessment have got a lot worse

Please describe changes referred to

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What changes have you observed in your relationship with your child/ren since attending Family Futures?

- 1 – Relationship has improved considerably
- 2 – Relationship has improved a little
- 3 – Relationship has remained the same/very similar
- 4 – Relationship has a worsened a little
- 5 - Relationship has worsened considerably

What changes have you observed in family life since attending Family Futures?

- 1 – Family life has improved considerably
- 2 – Family life has improved a little
- 3 – Family life has remained the same/very similar
- 4 - Family life has a worsened a little
- 5 – Family life has worsened considerably

Would you like to share any other feedback that you feel would be helpful to the monitoring and improvement of Family Future services?

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How likely are you to recommend Family Futures to other families/professionals?

- 1 – Very likely
- 2- Likely
- 3 – Somewhat likely
- 4 – Unlikely
- 5 – Very unlikely

*Thank you very much for taking the time to complete our survey we appreciate any feedback you are able to offer.*



## Family Futures

### Professionals Feedback on Family Futures' Treatment Service

How satisfied were you with the contact you have had with Family Futures throughout the support provided to the family you are working with?

- 1 -Very Satisfied
- 2- Satisfied
- 3- Somewhat satisfied
- 4 – Dissatisfied
- 5 – Very dissatisfied

How might we improve contact with external professionals?

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How satisfied were you with the treatment the family you are supporting has received?

- 1 -Very Satisfied
- 2- Satisfied
- 3- Somewhat satisfied
- 4 – Dissatisfied
- 5 – Very dissatisfied

How might we improve our treatment services?

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What changes have you observed in the family you are supporting since they started attending Family Futures?

- 1 – The difficulties they presented with at assessment have really improved
- 2- The difficulties they presented with at assessment have improved a little
- 3 - The difficulties they presented with at assessment have remained the same
- 4 – The difficulties they presented with at assessment have got a little worse
- 5 – The difficulties they presented with at assessment have got a lot worse

Please describe changes referred to

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How satisfied were you with the treatment report/s you have received overall?

- 1 -Very Satisfied

- 2- Satisfied
- 3- Somewhat satisfied
- 4 – Dissatisfied
- 5 – Very dissatisfied

How 'reader-friendly' were the report/s?

- 1 –Extremely reader friendly
- 2- Very reader friendly
- 3- Somewhat reader friendly
- 4 – Not so reader friendly
- 5 – Not at all reader friendly

How might we improve our treatment reports?

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Would you like to share any other feedback that you feel would be helpful to the monitoring and improvement of Family Future services?

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How likely are you to recommend Family Futures to other families/professionals?

- 1 – Very likely
- 2- Likely
- 3 – Somewhat likely
- 4 – Unlikely
- 5 – Very unlikely

*Thank you very much for taking the time to complete our survey we appreciate any feedback you are able to offer.*



## **Family Futures**

### **Six monthly case review child feedback form**

**Family Name:**

**Date:**

**What have you enjoyed doing in the sessions at Family Futures?**

**What has helped you in the sessions at Family Futures?**

**Is there anything you have found difficult in the sessions at Family Futures?**

**Is there anything you would like to happen in the future sessions at Family Futures?**

**Is there anything else you would like to add?**

### **Six monthly case review feedback form**

**Name:**

**Date:**

**What has been helpful in the last six months?**

**Is there anything you would like done differently?**

**Is there anything extra that would have been helpful?**

**What do you consider the outcomes are for the previous six months?**

**How do you envisage the focus of the next six months?**

**Is there anything else you would like to add?**

# adoption counts

Supporting families through adoption



## Adoption Support Outcomes Framework

The Aims of Adoption Counts as set out in our bid for a Centre of Excellence for Adoption Support are:

1. Adopted Children to have the best possible emotional health, education and well being
2. Adoptive parents to be and feel supported to understand and meet the psychological needs of adopted children, resulting in optimal attachment relationships for children and parents.
3. Staff working in Adoption Support services to be confident and equipped to appropriately support adoptive families:
4. To develop and improve adoption support services based on evidence of what works and feedback from adopters and adoptees

AIMS	OUTCOMES	INDICATOR/MEASURE	Responsibility	Notes
Adopted Children to have the best possible emotional health and well being	Children placed for adoption have their emotional and psychological needs identified early and are adequately prepared for adoptive placement.	No. of children referred to the Adoption Support Service pre-placement.	APS(CAMHs) APS(One Ed)	
		% children placed for adoption who have an adoption plan that includes the need for support from APS	Adoption Counts	This would include CAMHs and Ed Psych input

AIMS	OUTCOMES	INDICATOR/MEASURE	Responsibility	Notes
		Number of assessments by APS of children prior to their placement.	APS(CAMHs) APS(One Ed)	
		Number of meetings with adopters (preplacement) to explain the additional psychological needs of children.	APS(CAMHs) APS(One Ed)	
		Adopter feedback on preplacement service: <ul style="list-style-type: none"> <li>• Effectiveness</li> </ul> Quality	AC	
		<ul style="list-style-type: none"> <li>• Case studies to demonstrate effectiveness of pre-placement service – progression in terms of interventions</li> </ul>	APS(CAMHs) APS(One Ed)	
		No. of Adoption Counts referrals to the Adoption Psychology Service post placement	APS(CAMHs) APS (One Ed)	
		Level of need/complexity at point of referral	APS(CAMHs) APS (One Ed)	Definition required. E.g. As measured by Previous referral to CAMHS, school exclusion, involvement of LA via Team Around the Child Meetings etc
	Especially those groups of children who 'wait the longest'.	Number of children referred to the APS who are: <ul style="list-style-type: none"> <li>• 4+</li> <li>• Part of a sibling group</li> </ul>	APS(CAMHs) APS(One Ed)	

AIMS	OUTCOMES	INDICATOR/MEASURE	Responsibility	Notes
		<ul style="list-style-type: none"> <li>• Have a disability or medical condition</li> <li>• Are of BAME heritage</li> </ul> Face genetic uncertainty		
	A reduction in placement breakdown	No. of non-Adoption Counts children placed with Adoption Counts adopters referred to the APS post - placement with inter-agency agreement.	APS(CAMHs) APS (One Ed)	
		Number of disruptions, age of placement and length of placement (Pre Order)	AC	
		Number of Adoption Breakdowns, age of children and length of placement (Post Order)	AC	
	Adoption Support Services can be accessed equally by all adoptive families.	Demographic breakdown of those accessing the service by <ul style="list-style-type: none"> <li>• Local Authority</li> <li>• Placement location</li> <li>• Gender</li> <li>• Age</li> <li>• Disability</li> <li>• Ethnicity</li> </ul>	APS(CAMHs) APS(One Ed)	
		Clinical measures of adopted children's progress/development	APS(CAMHs)	Agreement has been reached to use the Thinking About Your Child Questionnaire. This is now sent out electronically to parents at referral

AIMS	OUTCOMES	INDICATOR/MEASURE	Responsibility	Notes
Adopted children have the best possible education which enables them to 'enjoy and achieve'	C&YP to have an appropriate and stable education placement	Number of adopted children who are:  Excluded or  'Move school'	VSHTs	Data not yet available at LA level for adopted children
	Schools/nurseries accommodate for the needs of adopted children and best practice for education of adopted children is promoted/implemented.	Number of adopted children with an EHCP	VSHTs	Data not yet available at LA level for adopted children
		Measures of children's improvement and ability to enjoy and achieve.	APS (One Ed)	No national agreement on this - Further work required
	Adopted children are making expected educational progress	Measures of children's improvement and ability to enjoy and achieve.	VSHTs	Demographic breakdown of those accessing the service by <ul style="list-style-type: none"> <li>• Local Authority</li> <li>• Placement location</li> <li>• Gender</li> <li>• Age</li> <li>• Disability</li> <li>• Ethnicity</li> </ul>
		Adopters Annual Survey  Feedback from training on Working with your child's School/Nursery'	AC	Details of complex case work
	Parents to feel confident and equipped to manage the school system	Adopter post intervention survey	AC	
	Adoption Counts staff are more confident in working within education settings.	Staff feedback from training	APS (One Ed)	

AIMS	OUTCOMES	INDICATOR/MEASURE	Responsibility	Notes
	School staff are better equipped to meet the needs of adopted children	Staff feedback from training	VSHTs	
Adoptive parents are supported and feel supported to understand and meet the psychological needs of adopted children, resulting in optimal attachment relationships for children and parents.	Families receive assessment and support in a timelier way	Ave. waiting times between referral and assessment	AC	
		No. of adopters accessing training sessions.	APS(CAMHs)	
		Adopter Evaluation of training sessions	APS(CAMHs)	
		Clinical measures of adopter progress/development	APS(CAMHs)	Agreement has been reached to use the Thinking About Your Child Questionnaire. This is now sent out electronically to parents at referral
		Case studies to demonstrate that intervention sessions are effective and monitor progress.	APS(CAMHs) APS (One Ed)	
	Adopters know how to obtain early help services and feel empowered and supported	Adopter Satisfaction Survey	AC	
	Adopter are satisfied with the support they have received at the close of intervention	Adopter Satisfaction Survey	AC	
	Children are satisfied with the support they have received at close of intervention	Adopter Satisfaction Survey	AC	
Adopters do not have to continually retell their story to different professionals	Adopter Satisfaction Survey	AC		

AIMS	OUTCOMES	INDICATOR/MEASURE	Responsibility	Notes
	Adopters are referred to the appropriate service as soon as possible	Adopter Satisfaction Survey	AC	
	Adopters are satisfied with the quality of adoption support services	Adopter Survey  Examples of adopter feedback influencing service development	AC	
	Adopters are able to improve the quality and accessibility of adoption support services	Adoption Counts can demonstrate actions taken in relation to adopter feedback	AC	
Staff working in Adoption Support services to be confident and equipped to appropriately support adoptive families	Staff feel supported to undertake their role  Staff working in Adoption Support services express confidence in their ability to undertake their role.	Annual Staff survey including:  Measures relating to <ul style="list-style-type: none"> <li>• Staff skills and development</li> <li>• Staff knowledge of other support services</li> <li>• Staff confidence</li> </ul>	AC	
Adoption Counts deliver a range of high-quality services and make the best and most efficient use	Adopters indicate a high level of satisfaction with services received	Annual adopter survey  Adopter Feedback from each activity – e.g. group work, case work	AC	

AIMS	OUTCOMES	INDICATOR/MEASURE	Responsibility	Notes
of other adoption support services				
To develop and improve adoption support services based on evidence of what works and feedback from adopters and adoptees	Service developments are made on the basis of recent research	Adoption Counts can demonstrate service developments based on recent research	AC	
	Practice and services are developed based on experience of what does and does not work	Adoption Counts can demonstrate service developments based on: <ul style="list-style-type: none"> <li>• Learning circles</li> <li>• Service reviews</li> <li>• Case reviews</li> <li>• Staff feedback</li> </ul>	AC	
Adoption Support Services are effective, sustainable and cost effective	Services are developed in partnership with other agencies based on knowledge and understanding of: <ul style="list-style-type: none"> <li>• Population need</li> <li>• Cost</li> <li>• Cost avoidance</li> <li>• Effectiveness</li> </ul>	Adoption Counts can demonstrate that services have been developed in partnership with other agencies based on knowledge and understanding of: <ul style="list-style-type: none"> <li>• Population need</li> <li>• Cost</li> <li>• Cost avoidance</li> <li>• Effectiveness</li> </ul>	AC	



AIMS	OUTCOMES	INDICATOR/MEASURE	Responsibility	Notes
		Relative cost of adoption support provision compared to alternative services is measured and cross referenced with outcome measures and adopter feedback	AC	
		Relative cost of external adoption support provision is measured and cross referenced with outcome measures and adopter feedback	AC	
Birth parent support services	Outcomes and measures to be developed			
Services to adopted adults	Outcomes and measures to be developed			



